



Jim Fleig CNC Field Service Engineer

16888 Ridge Road Holley, NY 14470

585 975-9618 cncproductivity@gmail.com

The customer contracts to pay for all purchases per the schedule below:

Standard rates

Mon – Fri 6am – 6pm
 General labor \$80.00 / hr
 Laser calibration / alignment \$120.00 / hr
 Travel \$40.00 / hr
 Mileage \$0.60 / mile

Overtime rates

Mon - Fri 4am-6am, 6pm-8pm Time & 1/2
 Mon - Fri 8pm-4am Double Time
 Saturday 6am-6pm Time & 1/2
 Saturday 6pm-6am Double Time
 Sunday, Holidays & Vacation Double Time

Parts, equipment rental, additional CNC Productivity help or outside contractors billed as incurred plus 20% or paid directly by customer. Amounts over \$250.00 due COD.

Terms

- Minimum total charge (mileage, travel, and labor) per service day \$375.00
- 1st service call, this document signed and emailed, service scheduled, original copy of this document presented to technician upon arrival, COD payment upon completion of service
- 2nd and following service calls, 5 % discount for COD payment or net 30

Travel expenses less than \$250.00 may be paid per the invoice terms. Expenses more than \$250.00 are due COD. Airfare and car rental are prepaid or customer makes arrangements. Hotel and meals per diem rate per person per locality averages \$195.00 - \$225.00 per day.

The customer agrees to pay a service charge per month of 1-1/2% per month (18% annual percentage rate) on all past due balances. In the event any services are contracted to collect any past due balances owed by the customer, the customer agrees to pay all collection costs (including but not limited to: attorney fees, collection agency fees, court costs, etc.) whether or not litigation has commenced.

The customer is is not currently in bankruptcy, filing for bankruptcy or otherwise incapable of paying.

The undersigned represents that he/she has the authority to execute this agreement on behalf of the company.

please print company name, address, phone

company representative (sign)

company representative (print)

title

date

please scan and email completed form to cncproductivity@gmail.com and present original to technician upon arrival