



Jim Fleig CNC Field Service Engineer
 Fleig Services, Inc. dba CNC Productivity
 16888 Ridge Road Holley, NY 14470
 585 975-9618 cncproductivity@gmail.com

The customer agrees to pay for all labor, services, equipment, parts, mileage, travel, outside contractors, and any and all other items as set forth in the schedule below:

Standard rates		Overtime rates	
Mon – Fri 6AM – 6PM		Mon - Fri 4AM-6AM, 6PM-8PM	Time & 1/2
General labor	\$80.00 / hr	Mon - Fri 12AM-4AM, 8PM-12AM	Double Time
Laser calibration / alignment	\$120.00 / hr	Saturday 6AM-6PM	Time & 1/2
Travel	\$40.00 / hr	Saturday 12AM – 6AM, 6PM-12AM	Double Time
Mileage	\$0.60 / mile	Sunday, Holidays & Vacation	Double Time

- Minimum total charge (mileage, travel, and labor) per service day \$375.00.
 - Bills are closed out and invoiced weekly, Sunday through Saturday.
- 1st service call Estimate provided, this document signed by an individual that can approve payments to contractors and emailed, estimate prepaid, service scheduled, original copy of this document presented to technician upon arrival. Balance owed to customer or CNC Productivity paid COD.
 - 2nd and following service calls, 5 % discount for COD payment or net 30.

Hotel and meals per diem rate per person per local rates. Averages \$195.00 - \$225.00 per day. Travel expenses less than \$250.00 may be paid per the invoice terms. Travel expenses more than \$250.00 are due COD. Airfare and car rental are prepaid or customer makes arrangements.

Parts, equipment rental, additional CNC Productivity help or outside contractors billed as incurred plus 20% or paid directly by customer. Amounts over \$250.00 due COD.

Rates and Terms may change without notice. Estimates / quotes provided upon request.

The customer agrees to pay a service charge per month of 1-1/2% per month (18% annual percentage rate) on all past due balances. In the event of any action to collect any past due balances owed by the customer, the customer agrees to pay any and all expenses and/or collection costs including, but not limited to, reasonable attorney fees, collection agency fees, court costs, disbursements, CNC Productivity administration, labor or travel time and cost, etc, whether or not a formal action, suit or proceeding has been commenced against the customer. CNC Productivity is a dba of the New York State corporation Fleig Services, Inc. Any disputes between the parties shall be governed by the laws of New York State. The parties agree that any action, suit or proceeding shall be brought in the courts situated in Monroe County, New York and the parties hereby consent to said venue and to the jurisdiction of said courts. This document must be updated annually.

The customer is is not currently in bankruptcy, filing for bankruptcy or otherwise incapable of paying.

The undersigned represents that he/she may approve payments and execute this agreement on behalf of the company.

please print customer company name, address, phone

Customer company representative (sign)

Customer company representative (print)

title

date